



## \_\_\_ PUBLIC NOTICE \_\_\_

### **Corona Virus Not Expected to Disrupt Water District Operations**

At this time, the ELDORADO AREA WATER AND SANITATION DISTRICT (EAWSD) is confident in our ability to maintain the continued safe and reliable delivery of water to our customers. We are closely monitoring and fully complying with guidelines of the U. S. Environmental Protection Agency (EPA) who states the following:

*"EPA has established regulations with treatment requirements for public water systems that prevent waterborne pathogens such as viruses from contaminating drinking water and wastewater. Coronavirus, which causes COVID-19, is a type of virus that is particularly susceptible to disinfection and standard treatment and disinfectant processes are expected to be effective. EPA is coordinating with our federal partners, including the [Centers for Disease Control and Prevention \(CDC\)](#), and will continue to provide technical assistance and support, as appropriate."*

As you probably know, EAWSD water is produced by a system of groundwater wells each of which is chlorinated per Federal and State drinking water requirements. During normal operations, there is no contact between the water that is being pumped into our system and the staff that operates and maintains the system. Our system is pressurized which prevents potential contamination from entering the system. During infrequent events such as a line break or repair of a piece of mechanical equipment, the pressure maintained in the system limits the possibility of contamination. In these instances, we fully conform to State and Federal requirements for flushing and disinfecting the affected equipment or pipeline before bringing them back into service.

As of last week, the District closely collaborated with JACOBS, our contract operations team, to ensure that an EMERGENCY STAFFING CONTINGENCY PLAN is in place to provide the staff and resources needed for continued daily operations of the utility. We are adhering to current best practices to mitigate potential exposure to the virus by staff. At this time, the District and JACOBS feel comfortable in our ability to maintain normal operations of the utility and will continue to provide updates as circumstances warrant.

***Effective today 3/16/202, and until further notice: The District is requesting that our customers, to the extent possible, conduct their business with the District either by telephone or email.***

**Telephone: (505) 466-1085 (Opt. 1)**

**Email: [customer.support@EAWSD.org](mailto:customer.support@EAWSD.org)**

We greatly appreciate this consideration to our staff and will continue to work diligently in providing safe, reliable and convenient service to each of you.

ELDORADO AREA WATER & SANITATION DISTRICT

Steve King

GENERAL MANAGER