



ELDORADO AREA WATER & SANITATION DISTRICT

WATER RESTRICTIONS AND ALERT MANAGEMENT PLAN (WRAMP)

A PRACTICAL GUIDE TO CONSERVING AND MANAGING OUR WATER RESOURCES

Updated September 2022



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PURPOSE

The ELDORADO AREA WATER & SANITATION DISTRICT (EAWSD) is dedicated to maintaining system integrity by efficiently managing its limited water resources, promoting year-round conservation by all water users and restricting seasonal and emergency use as deemed necessary. This plan serves as a reference guide to customers served by EAWSD. Please refer to EAWSD's water conservation web page for recommended conservation practices: <https://www.eawsd.org/water-conservation>.

Key to this plan are mandatory **SUMMER WATERING RESTRICTIONS**, which help conserve water during peak water demand and high wildfire risk.



Additional restrictions will be imposed if at any time there is potential for more severe water shortages or if interim limitations in water supply occur. This is necessary to maintain both the short and long-term safe and reliable supply of water to all EAWSD customers and neighboring communities. Restrictions will be announced via alerts to EAWSD customers and the general public. Customers and the general public are expected to keep themselves informed about water restrictions.

This plan introduces ongoing Summer Watering Restrictions, the various stages of emergency restrictions and EAWSD's implementation of these measures. **NOTE THAT ALL RESTRICTIONS PRESENTED IN THIS PLAN APPLY ONLY TO THE USE OF EAWSD WATER AND NOT TO THE USE OF RECYCLED AND/OR CATCHMENT WATER.**

SUMMER WATERING RESTRICTIONS



CONDITIONS

Beginning in the summer of 2023, EAWSD will operate under “SUMMER WATERING RESTRICTIONS” every year. These restrictions will be implemented from May 1 through August 31, coinciding with the Water Conservation Surcharge.

The SUMMER WATERING RESTRICTIONS will help to ensure that wells can sustain the water supply required to meet customer demand throughout the summer, and that water levels in the tanks can be maintained to the necessary levels. However, the General Manager or Board may initiate a more restrictive STAGE ALERT at any time due to other factors.

CONSERVATION MEASURES

Summer Watering Restrictions include the following measures:

- A. Outdoor watering of non-food producing landscapes is restricted to one of the following two options of the customer’s choosing:
 1. ANY THREE (3) WEEKDAYS, (NO WEEKEND WATERING); **OR**
 2. TWO (2) days per week including ONE (1) weekend day as follows:
 - a) Odd-numbered house addresses on Tuesday and Saturday.
 - b) Even-numbered house addresses on Thursday and Sunday.
- B. Outdoor watering during the cooler part of the day - BEFORE 9:00 am and AFTER 6:00 pm **ONLY**.
- C. No washing of outdoor hard surfaces (e.g., driveways, patios, sidewalks).
- D. No washing of vehicles, including recreational vehicles or trailers.
- E. Filling or adding water to a covered outdoor spa/hot tub *is allowed*. However, filling or adding water to pools or outdoor water features (e.g., fountains, ponds) *is NOT allowed*.
- F. No new water use or sales from District fire hydrants, except in accordance with contract requirements for EAWSD contractors.

Did you know?
Using recycled water or water from a catchment system in any of the examples below is preferable to using water from the EAWSD system.

SUMMER WATERING RESTRICTIONS - continued

WATER CONSERVATION SURCHARGE – Per Resolution No. 20-12-01

A water conservation surcharge will be imposed for water usage from May 1 through August 31 as follows:

Residential customers using greater than 10,000 gallons per month, from May 1 (*billed in June*) through August 31 (*billed in September*), shall be charged a water conservation surcharge equal to 50% of the applicable water use charges for water usage over 10,000 gallons.

ENFORCEMENT

THE SUMMER WATERING RESTRICTIONS WILL ALWAYS BE IMPOSED FROM MAY 1 THROUGH AUGUST 31 AND ARE MANDATORY.

- ▶ **1st violation:** Verbal warning – will be documented in the customer’s permanent file.
- ▶ **2nd violation:** Written notice of violation
- ▶ **3rd and subsequent violations:** Possible water service shutoff. As provided for under Policy P20-05-01, the District, upon consultation and approval by the District’s Board, may shut off service to that customer.

STAGE 1

Guarded Conditions



CONDITIONS

Stage 1 – Guarded Conditions will be declared when it is anticipated that supply will be insufficient to maintain appropriate levels of system function, generally when tank levels cannot be maintained above 60-70% full.

CONSERVATION MEASURES

All **SUMMER WATERING RESTRICTIONS** are in effect, with the following additions and modifications:

- A. Outdoor watering is restricted to **ONE weekday per week**, as follows:
 - 1. Odd-numbered house addresses on Tuesday OR Wednesday.
 - 2. Even-numbered house addresses on Thursday OR Friday.
- B. No new in-ground planting of any kind except for cactus or xeric planting using only recycled water or water from a catchment system.
- C. No filling or adding water to spa/hot tubs or to pools or outdoor water features (e.g., fountains, ponds).
- D. No water may be used for new construction (residential or commercial) purposes; and
- E. No watering of lawns or grassy areas outside of the one weekday allowance.

ENFORCEMENT

All **STAGE 1 RESTRICTIONS** are **MANDATORY** in addition to the **SUMMER WATERING RESTRICTIONS**, as previously mentioned.

- ▶ **1st violation:** Written notice of violation.
- ▶ **2nd and subsequent violations:** Possible water service shutoff. As provided for under Policy P20-05-01, the District, upon consultation and approval by District's Board, may shut off service to that customer.

STAGE 2 EMERGENCY Conditions



CONDITIONS

Emergency Conditions may be declared by the General Manager with EAWSD Board approval if risks arise that require immediate attention, such as wildfires, flooding, severe storms or other threats that impact the integrity of the system.

The District may impose any measure necessary to maintain system integrity. Designated personnel, responsibilities, and implementation shall be as specified in the EAWSD EMERGENCY RESPONSE PLAN.

ENFORCEMENT

All **SUMMER WATERING RESTRICTIONS** and **STAGE 1 - GUARDED CONDITIONS** are **MANDATORY** during the declared **STAGE 2 - EMERGENCY CONDITIONS**, with the additional restriction that **NO OUTDOOR WATER USE IS ALLOWED**.

As provided for under Policy P20-05-01, the District, upon consultation and approval by the District's Board may shut off service to that customer.

ALERTS

Any change to Stage status shall be accompanied by alerts to the public. EAWSD shall issue the alerts, which shall include at least the following:

- ✓ Posting on the EAWSD web site @ <https://www.eawsd.org/>
- ✓ Emergency Alert sent via text, email or phone call, using RAVE Notification System. NOTE: Customer will be responsible for subscribing to this service and specifying the best method to be contacted in the event of an emergency.
- ✓ To the extent possible contact the designee for each homeowners' association served wholly or in part by the EAWSD water system.
- ✓ Notification to the *Santa Fe New Mexican* and the *Albuquerque Journal North*.
- ✓ Notification to KSFR radio.
- ✓ Notification in the monthly billings.
- ✓ Posting at the Agora shopping center and at the ELDORADO COMMUNITY IMPROVEMENT ASSOCIATION (ECIA); and
- ✓ Posting A-frame signs at prominent intersection locations in the community and notification by greater Eldorado Neighborhood Watch Program.

EAWSD will document notification of possible violations as reported by residents; however, unless the District and/or Operations staff witness and/or document evidence of the reported violation, no warnings or notices of violation shall be issued, nor any penalties imposed.

VARIANCES & APPEALS

Any request for variance to the measures specified in this WATER RESTRICTIONS AND ALERT MANAGEMENT PLAN must be made in writing to the EAWSD Board. Variances must be for good cause and can only be approved by a vote of the Board. If a variance is requested due to medical needs, the applicant must present verification of those needs from a licensed medical professional.

Water users may appeal any penalty to the EAWSD Board. Appeals may only be granted by a vote of the Board. Each appeal will be heard on its individual merits and any decision by the Board will be final.

